



Hydro Québec's LogisVert Rebate Program

To help our customers connect with the Hydro Québec [LogisVert](#) rebate/grant program, we have compiled this info and links sheet. All these details can be found on the program's website and pages. When landing on the link pages, you should have the option (via your browser) to view them in English or French. Note that attachments and videos may only be in French.

We suggest you take the time to explore the [LogisVert](#) website in detail to determine your potential financial rebate through the various options the program offers. This program also incentivizes you to combine different energy efficiency measures in the same application request such that you can increase your financial rebate amount by an additional 5%.

Although you **are** required to have completed and fully paid for your new installation before applying for a rebate, you can calculate how much you may be entitled to by answering some basic questions in [Make a Request](#). After replying to those initial questions, you may proceed with creating a profile at that time or end your inquiry. Note that simply creating a profile **does not** mean applying for a rebate.

Here is a link providing you with some of the program's various [FAQ's and general questions](#).

Once your installation work is done and paid for, you will have up to 9 months FROM THE INSTALLATION DATE to apply for a grant/rebate. To start the grant application process, you will be required to create a profile (if you haven't already done so) OR to return to your profile and start the grant application process from there. **IMPORTANT:** all communications with [LogisVert](#) relating to your grant request must be done through your profile. Your profile is also how you will: 1) communicate with LogisVert and track the progress of your application, and 2) upload documents (such as invoices, pictures, videos, etc.) relating to your installation. It is therefore highly recommended that you check your profile regularly to reply to any questions or requests [LogisVert](#) may send you relating to your application.

As a residential homeowner (eligible homes must be lived in year-round), this program can help you participate in Québec's energy transition while also helping you save money through its grant/rebate component. Beyond clicking on the [LogisVert](#) links provided, you can also call their toll-free number below:

Program Support Contact information:

Monday to Friday, 8am to 8pm
1-833-396-1888 (toll-free number)
Email: info@logisvert.ca

IMPORTANT: Hydro Québec solely partners with International Marketing Group for this program. They do NOT solicit by phone or door-to-door. Therefore, if a person or company claims to offer a service related to the [LogisVert](#) program on behalf of Hydro Québec without you asking for it, it is probably not legitimate.

Additional links/info from the [LogisVert](#) website:

[Efficient Heat Pumps](#) or [Very High Efficiency Heat Pumps and Caulking](#).

Downloadable documents: 1) [a list of eligible HPs](#), and 2) the [participation guide for residential customers](#).

Video on [differences between heat pumps](#). Some heat pumps will perform better, help you save on your heating bill, and are also eligible for financial rebates within the program.

We hope the above has been helpful and wish you the best with your application. At any time, feel free to contact us!

Regards,

The Confort365 Team

Customer Service #: 438-409-0365

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