



Hydro Québec's LogisVert Rebate Program

To help our customers connect with the Hydro Québec [LogisVert](#) rebate/grant program, we have compiled this info and links sheet. All these details can be found on the program's website and pages. When landing on the link pages, you should have the option (via your browser) to view them in English or French. Note that attachments and videos may only be in French.

As a residential homeowner, this program can help you participate in Québec's energy transition while also helping you save money through its grant/rebate component. Please note that eligible homes must be habitable year-round.

We suggest you take the time to explore the [LogisVert](#) website in detail to get an idea of your potential financial rebate through the various options the program offers. This program also incentivizes you to combine different energy efficiency measures in the same application request such that you can increase your financial rebate amount by an additional 5%.

Beyond clicking on the [LogisVert](#) links provided, you can also call the toll-free number below to chat with one of their representatives during the indicated hours of operation:

Monday to Friday, 8am to 8pm
1-833-396-1888 (toll-free number)
Email: info@logisvert.ca

Once your installation work is completed and paid for, you will have up to 9 months FROM THE INSTALLATION DATE to apply for your grant. To start the application process, you will be required to create a profile by clicking on [Make a Request](#) and continue from there. **Some key things you will need to provide and/or have ready to upload for the application process are: an AHRI number (we provide this), an email address (to create the Hydro Quebec LogisVert profile and to communicate through), the property tax document or deed of sale's 1st page (as proof of ownership), and pictures of the new units' name plates (we provide these).** Note that it will take several weeks for your application to be processed.

IMPORTANT: all communications with [LogisVert](#) relating to your grant request must be done through your profile and new updates may not always trigger a new notification to you. It is therefore highly recommended that you check your profile regularly to reply to any questions or requests [LogisVert](#) may send you relating to your application.

Here is a link providing you with some of the program's various [FAQ's and general questions](#).

Additional links/info from the [LogisVert](#) website:

[Efficient Heat Pumps](#) or [Very High Efficiency Heat Pumps AND Special Caulking](#).

Downloadable documents: 1) [a list of eligible HPs](#), and 2) the [participation guide for residential customers](#).

Video on [differences between heat pumps](#). Some heat pumps will perform better, help you save on your heating bill, and are also eligible for financial rebates within the program.

IMPORTANT: Hydro Québec solely partners with International Marketing Group for this program. They do NOT solicit by phone or door-to-door. Therefore, if a person or company claims to offer a service related to the [LogisVert](#) program on behalf of Hydro Québec without you asking for it, it is probably not legitimate.

We hope the above has been helpful and wish you the best with your application. At any time, feel free to contact us!

Regards,

The Confort365 Team
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Customer Service #: 438-409-0365