CONFORT 365
Chauffage et Climatisation
Heating and Air Conditioning

Hydro Québec's LogisVert Rebate Program

To help our customers connect with the Hydro Québec LogisVert Site, we have compiled this info and links sheet. All these details can be found on the program's website and pages. When landing on the link pages, you should have the option (via your browser) to view them in English or French. Note that attachments and videos may only be in French.

NOTE: To facilitate your grant application, our heat pump Quotes will include 1) an AHRI number, 2) a Model Number, and 3) the Grant Amount applicable. Once the installation is completed and paid for, we will also provide pictures and serial numbers for your application.

As a residential homeowner, this program can help you participate in Québec's energy transition while also helping you save money through its grant/rebate component. Please note that eligible homes must be habitable year-round.

You can check out the Heat Pump Grant Program to get a better idea of the potential financial rebates the program offers, including the possibility of an additional 5% incentive when combining different energy efficiency measures in the same application request.

Beyond clicking on the links provided, you can also call the toll-free number below to chat with one of their representatives:
Monday to Friday, 8am to 8pm
1-833-396-1888 (toll-free number)
Email: info@logisvert.ca

Once your installation work is ***completed and paid for***, you will have **up to 9 months from the installation date** to apply for your grant.

The application process will require you to Create a Profile. Please refer to this link for Mistakes to Avoid and this Cheat Sheet for steps and important documents to have on hand. Note that it will take several weeks to process your application.

Prior to creating your profile, you can click on Make a Request to answer some questions and confirm how much your grant will be (as it requires an AHRI number and installation date, it also presumes that your work has been completed). From there you can continue towards creating your profile to officially submit your application and upload documents and pictures.

IMPORTANT: all communications with LogisVert relating to your grant request must be done through your profile and new updates may not always trigger a new notification to you. It is therefore highly recommended that you check your profile regularly to reply to any questions or requests the LogisVert may send you relating to your application.

Here is a link providing you with some of the program's various FAQ's and general questions.

Additional links/info from the LogisVert website:

- a list of eligible HPs (via the site's Heat Pump Search Tool)

IMPORTANT: Hydro Québec solely partners with International Marketing Group for this program. They do NOT solicit by phone or door-to-door. Therefore, if a person or company claims to offer a service related to the LogisVert program on behalf of Hydro Québec without you asking for it, it is probably not legitimate.

We hope the above has been helpful and we remain available for any questions you may have.

Regards,

The **Confort365 Team** Customer Service: 438-409-0365
Last updated: October 22, 2026